

Meetings & Events **FAQ**



What is Sleeping Lady Mountain Resort doing to keep our attendees and guests safe?

Our team is going above and beyond normal cleaning and disinfecting standards and have included electrostatic sprayers to sanitize surfaces including all of our meeting and event spaces. We've set new banquet seating standards to include the *Safe Start Washington* protocols by placing everyone 6' apart, requiring masks and installing hand sanitizing stations throughout several public areas.



How is Sleeping Lady handling event meals?

We have made many changes to our normal service throughout the resort. For events we are doing individual plated or boxed meals and breaks to reduce the amount of contact. Coffee service will be delivered from our catering team on a request basis.



What if I need to cancel or move my event?

Please contact your sales manager who can help to talk through all scenarios. Each group will be handled on a case-by-case basis.



Which level is Leavenworth & Chelan County?

We are currently in Phase 2 of the Safe Start plan, face masks must be worn in all public spaces both indoors & out. Social distancing practices will be in place throughout all areas of our meeting rooms, restaurants and public areas.



What if I need to change my event due to COVID-19?

We will reevaluate your needs based on restrictions in place during your event. We have prepared hybrid options for in-person and virtual attendance, please call the sales team to discuss your options.



Virtual Site Tours

We would be thrilled to set up a Zoom meeting to discuss your event and show you our social distancing set-ups in meeting rooms and our food & beverage outlets.

If you have questions or need clarification, please contact sales@sleepinglady.com or 800.574.2123.